



CITY OF DANBURY

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Frank Gentile
IT Manager
City of Danbury
155 Deer Hill Ave
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February 10, 2017

Mr. Justin Tuchman
Computer Integrated Services
561 Seventh Avenue
New York, NY 10018

Dear Justin,

I want to express my appreciation for the partnership that CIS and the City of Danbury have had over the past 7 years. We initially started buying small blocks of hours for ad-hoc support around Cisco, VMware and Active Directory but that has recently grown into a much larger engagement where CIS has become the Managed Service Provider for the City.

CIS has become an integral part of the City's IT operations. CIS provides full time onsite engineers, remote helpdesk services, monitoring for all critical IT systems and is responsible for most of our project work as well.

The CIS technical team is second to none and has proven themselves repeatedly. Your quick response to critical issues has helped the City on numerous occasions and we feel very comfortable knowing that CIS is there for us when we need them.

You have been an excellent Account Manager and we would be happy to be a reference. We look forward to working with you and CIS for many years to come.

Sincerely,

Frank Gentile