

RYAN CENTER

William F. Ryan Community Health Center

September 26, 2016

Dear Evan,

I am writing this letter to express our gratitude for the 7 plus years of quality service your company, CIS, has provided to William F. Ryan Center regarding the management and support of our ShoreTel unified communications system. We have been able to rely on CIS as a trusted business partner that understands the value of our mission as well as the overall Community Health Center (CHC) landscape here in New York City.

As you know we have a very capable internal IT staff and are able to accomplish a great number of projects in-house. However, the engineering and systems expertise shown by the ShoreTel VoIP team at CIS, led by Ryland Marshall, is unmatched and considered a major asset to our business. We look forward to many continued years of success together and I would highly recommend CIS for technology and IT services.

Sincerely,



Adam Fleming
Director of Information Technology