



1109 Fifth Avenue  
New York, NY 10128

January 2, 2014

Dear Justin,

I wanted to thank you and your team at CIS for all of the hard work and dedication you have displayed in many of the very involved and complex projects the Jewish Museum was facing. Your staff and their expertise have really taken us out of the mid 90's and have brought us back to the current technologies available which have resulted in a major upgrade of our systems, restoring security, stability and productivity for the Museum staff. CIS, its staff, and their exemplary diligence and expertise have not only allowed us to complete the following projects in a very professional and timely manner, but has also lead to our determination to engage with CIS for all projects moving forward.

The various projects we have engaged on together are:

- 1) A complete transition from a Novell to Windows 2008 networking environment
- 2) Upgrading and expanding our VMWARE environment and initiating best practices
- 3) Migration from an Exchange 2003 to 2010 server environment. And the introduction to load balancing exchange leveraging KEMP technologies.
- 4) Upgrading our Cisco switching infrastructure and ensuring optimal speeds and security
- 5) Extending our wireless access points throughout the museum for both staff and Visitors
- 6) Helping us identify and remove a compromise, security breach, in a timely manner and salvaged the Museums reputation.

The museum is currently facing a 2 – 5 yr. strategic plan involving our digital presence to enhance the experience of all visitors and staff members through the use of current technologies. As a first step, we have re-engaged with CIS for the implementation of our newly selected Digital Access Management System. This system will be crucial for centralizing our digital files and digital archives and porting these files to many other future technologies we plan on rolling out throughout the museum and the exhibition floors. Upgrading our infrastructure to implement new DAMs for the museum is our first major undertaking, followed by a CRM implementation and many other objects.

Because of your staff, their extensive skill sets, their excellent work ethics, and dedication, we here at The Jewish Museum would like to extend and express our appreciation for all of your efforts in ensuring that every project is completed professionally and in a timely manner. We look forward to working with CIS on future Jewish Museums projects, and are confident that we have selected the best firm for this undertaking. Thank you, and we look forward to a long relationship with your CIS!

Regards,

Mauro D. Cardarelli  
Chief Information Officer  
The Jewish Museum

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