



OFFICE OF COURT ADMINISTRATION

CHESTER H. MOUNT, JR.  
DIRECTOR, DIVISION OF TECHNOLOGY

Judith A. Vergara  
125 Jordan Rd  
Troy, NY 12180  
October 5, 2012

Todd Hershman  
Managing Partner  
CIS  
561 7<sup>th</sup> Ave.  
New York, NY 10018

Dear Todd:

I wanted to take a moment to thank you and the rest of the CIS team for your exemplary work on our project - a monumental task to migrate our complex GroupWise environment from Netware to Linux which was plagued with stability and support issues.

With your knowledgeable staff lead by Marc Rosenthal, we were able to overcome some difficult issues unique to NYS Office of Court Administration. Not only did your teams' knowledge exceed my expectations, but your commitment to do whatever was necessary to meet our aggressive 6-week deadline was a testament to your company's dedication to your customers.

We cannot convey with words how priceless Mr. Rosenthal's in depth knowledge for GroupWise helped us averted significant data loss and major outages. There was not a single user in the 22,000+ environment that encountered data loss, no outage or down time to our end users. **This project was completed on time (6 weeks) and on budget.**

We were in search of a vendor that could competently work through this project with us but we were fortunate enough to find a partner in CIS.

Thank you,

Judith A. Vergara  
Project Manager – NYS OCA