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January 29, 2014

Via Mail

Mr. Todd Hershman
Computer Integrated Services
561 Seventh Avenue 13th. Floor
New York, NY 10018

Dear Todd:

I just wanted to take a minute to thank CIS for their recent assistance with our Cisco switch and router reconfiguration work. A project that turned out to be more complex than expected due to our telephone and internet providers. However, once again CIS has stepped up to the challenge for us.

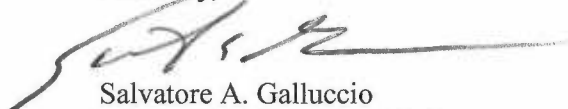
Overtime, it's easy to sometimes take for granted the support and services provided by a vendor, especially when you have a 16-year relationship with that vendor. When you look at the diverse group of projects we have collaborated on over the years, from Microsoft products, to CA software projects, and things like Websence and our current Cisco infrastructure / wireless network, it's quite a record of accomplishment. Not to mention CIS's track record for support throughout the years. I can't even begin to mention how many times CIS has responded to an equipment failure, or an unexpected need, and has got us out of a tough spot.

Anyway, I just thought I'd drop you a quick note to acknowledge all of CIS's contributions throughout the years, and to say thanks, especially to you Todd. So many times you make a purchase from a company and then can't find the sales person for support after the initial installation is complete. Todd when working with you it's a true partnership, and knowing that your support is a simple email or phone call away provides us with peace of mind.

We look forward to working with CIS on our upcoming server virtualization project, and whatever else we throw at you, expected or not ...

Anyway, thanks again for all of the great service throughout the years and keep up the good work.

Sincerely,



Salvatore A. Galluccio
Director of Information Technology