

3/5/2013



Joey Kinney  
Rackspace  
5000 Walzem Rd.  
San Antonio, TX 78218

Todd Hershman  
CIS  
561 7<sup>th</sup> Avenue  
New York, NY 10018

**Dear Todd,**

I am writing this letter to express my deepest appreciation and pleasure regarding the services that your company, CIS, provided Rackspace. We have been extremely pleased with the quality of work and level of expertise of your staff.

I originally reached out to your team due to my experience of seeing them active on the Novell/NetIQ forums. Upon talking with them further, I knew we had the right people for the job. Your team's assistance in getting our IDM integration with Workday configured, as well as the various Access Manager SSO integrations, was invaluable and expedited our deployment time.

Sincerely,

Joey Kinney, CNIMA, CNE, NCA, MCP  
Systems Engineer  
Rackspace

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